



**Board Report**

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**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE  
AUGUST 20, 2020**

**SUBJECT: FY21 REVENUE SERVICE HOURS**

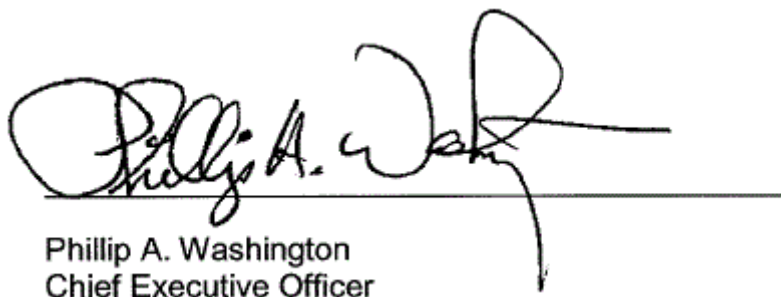
**ACTION: ORAL REPORT**

**RECOMMENDATION**

RECEIVE oral report on FY21 Revenue Service Hours.

**DISCUSSION**

During the FY20 budget development process, the Board requested that bus and rail service levels forecasted in Revenue Service Hours (RSH) be presented to the Operations, Safety and Customer Experience Committee prior to the draft budget being presented to the Board. This report provides information on the anticipated service levels for FY21.



Phillip A. Washington  
Chief Executive Officer