

**Board Report**

File #: 2022-0087, **File Type:** Contract**Agenda Number:** 16.

**OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE
MARCH 17, 2022****SUBJECT: PUBLIC SAFETY ADVISORY COMMITTEE FACILITATOR SERVICES****ACTION: APPROVE CONTRACT MODIFICATION****RECOMMENDATION**

AUTHORIZE the Chief Executive Officer to execute Modification No. 1 to Contract No. PS72932000 with Estolano Advisors, for an amount not to exceed \$160,563, increasing the contract price from \$210,459 to \$371,022.

ISSUE

Metro staff established a Public Safety Advisory Committee (PSAC) to re-envision transit safety and explore community-based approaches to policing leading up to and as part of the 2022 renewal of the multiagency police contract approved in 2017. In April 2021, PSAC meetings commenced with the support of a contracted facilitator from Estolano Advisors. PSAC meeting frequency has increased with the formation of several PSAC Ad hoc meetings, requiring additional contract authority.

BACKGROUND

During the planning stages of PSAC, Staff identified the need to procure facilitator services to aid in the public safety discussions between PSAC and Metro. Considering PSAC would work to review, comment, and provide input on how Metro can re-imagine public safety, Staff sought a qualified subject matter expert to facilitate and help guide PSAC toward clearly defined recommendations.

DISCUSSION

PSAC kicked off its meetings in April 2021 with two general meetings per month. With the introduction of Motion 26.2 in late March 2021, staff realized the PSAC needed to meet more often than twice a month to achieve its goals set forth by the Board. It was then decided that ad-hoc subcommittees would be formed to address priority topics such as the law enforcement contracts. In June and July, four (4) ad-hoc subcommittees were created to address the following priorities: Public Safety Survey, Infrastructure Protection Services, Policing Contracts, and Non-Law Enforcement Alternatives. The Public Safety Survey ad-hoc subcommittee was created for members to provide feedback and help shape the survey questions for the agency's first Public Safety Survey. Since the survey launched in July, this ad-hoc subcommittee soon sunset and was replaced with the

Community Engagement ad-hoc subcommittee.

From June through December 2021, each ad-hoc subcommittee met twice a month in order to meet time-sensitive deadlines, such as contract extensions and new procurements. Beginning in January 2022, ad-hoc subcommittees started meeting monthly rather than bi-weekly. In total, we are anticipating 70 ad-hoc subcommittee meetings and 30 general meetings between April 2021 and June 2022, including up to eight additional PSAC meetings and presentations to the Board of Directors, as necessary.

DETERMINATION OF SAFETY IMPACT

There are no safety impacts with this action.

FINANCIAL IMPACT

Impact to Budget

The FY22 Adopted Budget includes \$295,700 allocated in Cost Center 2610, Account 50316 and project number 306006. The source of funds for this contract modification will be local operating funds including Proposition A, C, TDA, Measure R, and Measure M taxes. These funds are eligible for Bus and Rail operations.

EQUITY PLATFORM

This contract was awarded under Metro's Small Business Enterprise (Set-Aside) Program. Estolano Advisors is a Metro certified SBE contractor and made a 74.39% SBE commitment as the Prime. Approval of the contract modification would allow Metro to continue to carry out its commitment to working with small and disadvantaged business enterprises and would directly align with Metro's Equity Platform in advancing equity through its investment decisions.

In addition, by increasing the funding of this contract, Metro staff and the contractor will be able to continue to have robust conversations about public safety and develop recommendations in partnership with community members. The facilitators have helped create an inclusive and safe space for members to express their ideas, feelings, and experiences about public safety and propose alternatives to existing models. For example, PSAC members who represent people with disabilities or bus operators have been able to voice their unique safety concerns and raise recommendations for their colleagues' consideration.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

The following strategic goals will be achieved through this action: goal #2 deliver outstanding trip experiences for all users of the transportation system and goal #3 enhance communities and lives through mobility and access to opportunity.

ALTERNATIVES CONSIDERED

The Board of Directors may choose not to authorize this Contract Modification. This alternative is not recommended because Metro does not have specialized staff that can facilitate community discussions on public safety and experience using dynamic tools to reach consensus and develop group recommendations.

NEXT STEPS

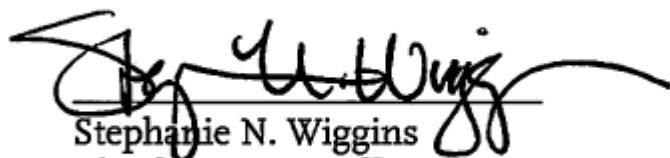
Upon Board approval, staff will execute Modification No. 1 to Contract No. PS72932000 with Estolano Advisors. .

ATTACHMENTS

Attachment A - Procurement Summary
Attachment B - Contract Modification/Change Order Log
Attachment C - DEOD Summary

Prepared by: Judy Gerhardt, Deputy Chief System Security and Law Enforcement Officer, (213) 922-4811

Reviewed by: Gina Osborn, Chief Safety Officer, (213) 922-3055
Debra Avila, Deputy Chief Vendor/Contract Management Officer, (213) 418-3051



Stephanie N. Wiggins
Chief Executive Officer