



Board Report

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OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE SEPTEMBER 15, 2022

SUBJECT: MEMBERSHIP ON METRO'S SAN GABRIEL VALLEY SERVICE COUNCIL

ACTION: APPROVE RECOMMENDATION

RECOMMENDATION

APPROVE nominee for membership on Metro's San Gabriel Valley Service Council.

ISSUE

Each Metro Service Council (MSC) is comprised of nine representatives that serve terms of three years; terms are staggered so that the terms of three of each Council's nine members expire annually on June 30. Incumbent Representatives can serve additional terms if re-nominated by the nominating authority and confirmed by the Metro Board.

The San Gabriel Valley Service Council has one vacancy that was not filled when the seat's term expired on June 30, 2022. The term of this now-vacant seat is July 1, 2022 - June 30, 2025.

BACKGROUND

Metro Service Councils were created in 2002 as community-based bodies tasked with improving bus service and promoting service coordination with municipal and local transit providers. The MSC bylaws specify that representatives should live in, work in, or represent the region; have a basic working knowledge of public transit service within their region, and have an understanding of passenger transit needs. To do so, each Representative is expected to ride at least one transit service per month.

The MSC is responsible for convening public hearings to receive community input on proposed service modifications, and rendering decisions on proposed bus route changes considering staff's recommendations and public comments. All route and major service changes that are approved by the MSC will be brought to the Metro Board of Directors as an information item. Should the Metro Board decide to move an MSC-approved service change to an Action Item, the MSC will be notified of this change prior to the next Service Council monthly meeting.

DISCUSSION

The individual listed below has been nominated to fill the vacant seat on the San Gabriel Valley Service Council by the seat’s nominating authorities. If approved by the Board, this appointment will serve out the remainder of the vacant seat’s three-year term. A brief listing of the nominee’s qualifications (Attachment A) and the nomination letter from the nominating authorities (Attachment B) are provided.

San Gabriel Valley

- A. Salvador Melendez, San Gabriel Valley Service Council, New Appointment
 Nominated by: Cities of Montebello, Monterey Park, and Rosemead
 Term: July 1, 2022 - June 30, 2025

DETERMINATION OF SAFETY IMPACT

Maintaining the full complement of representatives on each Service Council to represent each service area is important. As each representative is to be a regular user of public transit, and each Council is composed of people from diverse areas and backgrounds, this enables each Council to better understand the needs of transit consumers, including the need for the safe operation of transit service and safe location of bus stops.

EQUITY PLATFORM

Metro seeks to appoint Service Council members that represent the diverse needs and priorities reflective of the demographics of each respective region.

In alignment with Metro’s Equity Platform, when there is a vacancy on any of the Service Councils, Metro shares the demographics of the Council region, the region’s transit riders, and the Council’s current membership with the nominating authority. They are strongly encouraged to consider nominating candidates that are reflective of the ridership of their regions. Service Council bylaws provide guidance on this process in which Metro Board Members confirm and appoint representatives of Service Councils based on nominations submitted through the locally adopted process by the designated nominating authorities.

For reference, the 2020 American Community Survey demographics and 2019 Metro Ridership Survey demographics for the region are compared to the membership.

Should this nominee be appointed, the San Gabriel Valley (SGV) Service Council membership will compare to the region and the region’s ridership as follows:

SGV Region Demographics	Hispanic	White	Asian/ Pacific Isl	Black	American Ind/ Alaska Native	Other
Council Region	49.7%	16.8%	28.0%	3.0%	0.2%	2.3%
Region Ridership	63%	13%	9%	9%	1%	5%
Membership/No.	5 (55%)	3 (33%)	1 (11%)	0 (0%)	0 (0%)	0 (0%)

The gender makeup of the SGV Service Council will be as follows:

Gender	SGV Membership/No.*	Los Angeles County
Male	77.7% / 7	49.7%
Female	22.2% / 2	50.3%

IMPLEMENTATION OF STRATEGIC PLAN GOALS

Approval of this recommendation supports the following Metro Strategic Plan Goal: 30 Enhance communities and lives through mobility and access to opportunity.

ALTERNATIVES CONSIDERED

The alternative to approving this appointment would be for this nominee to not be approved for an appointment. To do so would result in reduced effectiveness of the Service Councils, as it would increase the difficulty of obtaining the quorum necessary to allow the Service Council to formulate and submit recommendations to the Board. It would also result in the Service Council having a less diverse representation of their respective service areas.

NEXT STEPS

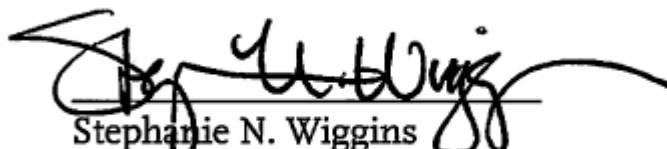
Staff will continue to monitor the quality of bus service from the customer’s perspective, and share that information with the Service Councils for use in their work to plan and implement and improve bus service in their areas and the customer experience.

ATTACHMENTS

- Attachment A - Listing of Nominee’s Qualifications
- Attachment B - Nomination Letter

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