



Metro

Los Angeles County  
Metropolitan Transportation  
Authority  
One Gateway Plaza  
3rd Floor Board Room  
Los Angeles, CA

## Board Report

---

**File #:** 2017-0778, **File Type:** Informational Report

**Agenda Number:** 50.

---

### AD HOC CUSTOMER EXPERIENCE COMMITTEE NOVEMBER 16, 2017

**SUBJECT: COMMITTEE WORK PLAN AND OBJECTIVES**

**RECOMMENDATION**

DISCUSSION on **Committee Work Plan and Objectives.**