

**Board Report**

File #: 2017-0854, **File Type:** Informational Report**Agenda Number:** 27.

**SYSTEM SAFETY, SECURITY & OPERATIONS COMMITTEE
JANUARY 18, 2018****SUBJECT: METRO IMPLEMENTS SERVICE ADJUSTMENTS
EFFECTIVE DECEMBER 10, 2017****ACTION: RECEIVE AND FILE****RECOMMENDATION**

RECEIVE AND FILE status report on Metro schedule adjustments implemented December 10, 2017.

ISSUE

Metro makes schedule adjustments each June and December; new schedules were implemented December 10, 2017 with some minor route adjustments implemented to improve the efficiency and reliability of bus service by making better connections, improving late night owl services, creating a new Westside Line 602 Shuttle and improving Line 233 to operate service 24-hours a day, seven days a week.

In addition, adjustments to the rail system will increase capacity and ease overcrowding; the Metro Gold Line from East Los Angeles to Azusa will begin operating additional 3-car trains in the morning and afternoon peak hours and the Metro Green Line from Norwalk to Redondo Station will improve service to every 6 minutes during the peak periods. New Kinki Sharyo Model P3010 cars are also now being deployed on the Metro Green Line. As deliveries continue, these new cars are also being added to the Metro Blue and Expo lines.

DISCUSSION

The following route adjustments will improve connectivity, on-time performance, and expand Metro Bus service:

Line 2/302 and new Line 602 Shuttle - To improve service reliability, Line 2 will now operate only between Downtown L.A. and Westwood. At the corner of Westwood Blvd. and Le Conte Ave., connections will be made to a new Line 602 Shuttle for destinations west on Sunset Blvd. to Pacific Coast Highway. The new Line 602 Shuttle will terminate in Westwood at Wilshire Blvd. and Veteran Ave., providing new connections for outer Sunset Blvd. patrons to Metro Lines 20 and 720, and Line 788.

Lines 92 and 292 - Due to passenger demand, Lines 92 and 292 will be combined during peak hours to provide a one seat ride from Sylmar Metrolink Station to Downtown L.A. During the midday, every

other bus will terminate at the Downtown Burbank Metrolink Station. Transfers to lines serving Burbank Station can be made on First Street and Olive Ave. Service frequency on both lines and late night service on Line 92 will remain unchanged.

Lines 230 and 234 - The route of Lines 230 and 234 will be modified to terminate at a new terminal inside Mission College's East Campus. The new terminal will provide improved access for college students. Service will be discontinued on the existing turnaround loop using Hubbard Street, Simshaw Ave., and Sayre Street.

Lines 16/17/18/316/720 - Will return to regular EB route. The routes will operate east on 6th Street to Flower Street and resume regular routes to the eastern terminus.

Lines 442/460/910/950 - Will return to regular NB route. The routes will operate north on Figueroa Street, east on 6th Street and resume regular routes to the northern terminus.

Late night owl service adjustments listed below will provide new services and improve late night connections:

Line 2 - Late night and owl trips have been modified to improve connections to owl buses in Downtown L.A.

Lines 37/38 - The current Lines 37/38 one-way loop owl service, operating west on Adams Blvd. and east on Jefferson Blvd. from Crenshaw to Downtown L.A. will be replaced by a new bi-directional service on Adams Blvd. operating from Downtown L.A. to the Washington/Fairfax Transit Hub, providing a new connection to the Line 217 owl service.

Line 45 - Service on Avalon Blvd. between Rosecrans Ave. and Del Amo Blvd. in Carson will no longer be provided from midnight to 4 AM. Instead, Line 246 on Avalon Blvd. will begin 24 hour service with connections to the Metro Silver Line at Harbor Gateway Transit Center. Line 45 late night owl trips will continue to provide service between Downtown L.A. and Rosecrans Ave.

New Line 162/656 Service - Line 656 owl service will be extended north over the route of Line 162 from the North Hollywood Red Line Station to Sherman Way and Van Nuys Blvd., connecting with a new Line 233 owl service on Van Nuys Blvd. Line 233 - Buses will now operate 24-hours, every day. The additional trips will provide connections to new late night service improvements on Lines 234, 656 and the Metro Orange Line.

Line 217 - Late night and owl trips have been modified to improve connections to buses in Downtown L.A. Buses will make timed connections at Sunset Blvd. and Vermont Ave. for continuation to and from Downtown L.A.

Line 234 - One additional northbound trip leaving Expo Sepulveda Station at 1:04AM and UCLA at 1:18AM will be added late at night to improve evening travel from Westwood to the San Fernando Valley, making connections to new owl services on Lines 233, 656, and Metro Orange Line. In addition, due to late night and early morning noise complaints, select trips will begin and end service at Foothill Blvd. and Sayre Street in Sylmar.

Line 246 - New owl service trips will be operated hourly to/from San Pedro and the Harbor Gateway Transit Center, making connections to the Silver Line.

Line 656 - Late night/owl service on Line 656 will be routed to serve the Universal City / Studio City Station Transit Center, then operate north on Lankershim Blvd. to Sherman Way. The route will then continue westbound on Sherman Way, north on Van Nuys Blvd. and resume its regular route to Tobias Ave. and Parthenia Street terminal. The route south of Universal City/Studio City Station to Hollywood will remain unchanged.

All of these adjustments were promoted to patrons through on-board bus car-cards, take-one brochures, the Source and e-blasts. One week before and after the December 10, Metro Ambassadors were deployed to key locations where additional assistance may have been needed.

FINANCIAL IMPACT

The implementation of the December 10, 2017 Service Adjustments had no negative affect on the budget, as cost related to the service improvements were included in the FY18 budget approved by the Board of Directors.

ALTERNATIVES CONSIDERED

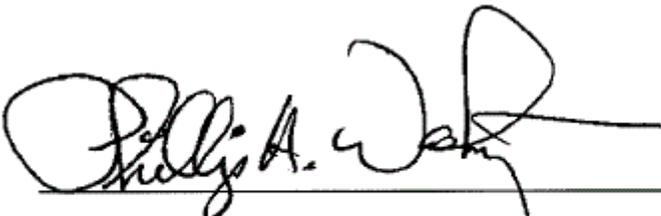
None where considered.

NEXT STEPS

Staff will continue to monitor the service adjustments and make changes where appropriate.

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