



Metro

Los Angeles County  
Metropolitan Transportation  
Authority  
One Gateway Plaza  
3rd Floor Board Room  
Los Angeles, CA

## Board Report

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**File #:** 2018-0076, **File Type:** Oral Report / Presentation

**Agenda Number:** 28.

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**AD HOC CUSTOMER EXPERIENCE COMMITTEE  
MARCH 15, 2018**

**SUBJECT: ORAL REPORT ON PASS PROGRAMS (U-, A-, B-)**

**ACTION: RECEIVE ORAL REPORT**

**RECOMMENDATION**

RECEIVE oral report on Pass Programs (U-, A-, B-).