



Board Report

File #: 2019-0719, **File Type:** Informational Report

Agenda Number:

**OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE
EXECUTIVE MANAGEMENT COMMITTEE
OCTOBER 17, 2019**

SUBJECT: MONTHLY UPDATE ON TRANSIT SAFETY AND SECURITY PERFORMANCE

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE Transit Safety and Security Report.

ISSUE

This report reflects August 2019 performance data as reported under the transit policing deployment strategy which is a combination of in-house fare compliance officers, private security for fixed assets and a multi-agency law enforcement deployment strategy by the Los Angeles Police Department (LAPD), Los Angeles County Sheriff's Department (LASD), and Long Beach Police Department (LBPD). The information in this report summarizes Crimes Against Persons, Crimes Against Property, and Crimes Against Society data under Uniform Crime Reporting (UCR) Program, average emergency response times, assaults on bus operators, and Metro's fare compliance and homeless outreach efforts. The Six Key Performance Indicators (KPI) are Uniform Crime Reporting guidelines, Average Emergency Response Times, Percentage of Time Spent on the System, Ratio of Staffing Levels vs Vacant Assignments, Ratio of Proactive vs Dispatched Activity, and Number of Grade Crossing Operations.

BACKGROUND

UCR is a National Incident-Based Reporting System from the US Department of Justice. It captures crime offenses in one of three categories: Crimes Against Persons, Crimes Against Property, and Crimes Against Society.

DISCUSSION

Crime stats are as follows:

Crimes Against Persons

For the month of August 2019, crimes against persons decreased by 20 crimes system-wide compared to the same period last year.

Crimes Against Property

For the month of August 2019, crimes against property decreased by 2 crimes system-wide compared to the same period last year.

Crimes Against Society

For the month of August 2019, crimes against society increased by 9 crimes system-wide compared to the same period last year.

Bus Operator Assaults

There were 2 bus operator assaults reported in August, which is 6 fewer compared to the same period last year.

Average Emergency Response Times:

Emergency response times averaged 5.52 minutes for the month of August.

Physical Security Improvements:

The Systems Security and Law Enforcement division continues to provide a secure and safe environment for our patrons and employees. The New Blue Line North construction started on June 1st, and an effective policing plan for the bus-only lanes in Los Angeles was developed. We worked closely with the LAPD, LA Sheriff and Metro to provide coverage for the bus-only lanes and the heavily-trafficked area South of Olympic Blvd.

The New Blue Line North construction team was confronted with multiple thefts of copper wire along the tracks during August. Metro Construction and Security teamed up to deploy law enforcement, contract security and Metro personnel along the Blue Line to thwart the thefts, which would have affected the opening date of the New Blue Line if they continued.

We deployed the Thruvision explosive detection device on August 6th. We worked closely with the Los Angeles Police Department and Metro Security to develop a concept of the operation for the deployment.

We continue to improve our new Transit Watch application, and we hope to have the prototype ready this winter.

The Red Line ancillary area surge continues, and we are making progress with securing our underground rail stations.

Emergency Management: August 2019

The Office of Emergency Management has the responsibility of comprehensively planning for, responding to and recovering from large-scale emergencies and disasters that impact Los Angeles County Metropolitan Transportation Authority and our stakeholders.

Training & Exercise:

- **August 16, 2019 - Gold Line Police Response Instructional Video:** Developed training video for new Metro staff and law enforcement entities whom functions relate to responding to

an incident. A secondary learning tool demonstrating visual actions required by Metro Rail Operations and LAPD in coordination and communication in response to a criminal light rail incident.

- **August 30, 2019 - First Responder Rail Safety 15 min Video.** Updated the 2001 rail safety video with inclusion of new rail systems, emergency equipment, and updated procedures to ensure the safety of law enforcement and fire department personnel during incident response to Metro Rail Systems.

Outreach & Preparedness

- Preparing to observe National Preparedness Month, September 2019. This September will be the first annual observance of National Preparedness Month at LA Metro. Activities will promote emergency preparedness to employees and Metro Riders.

ATTACHMENTS

Attachment A - System-Wide Law Enforcement Overview August 2019

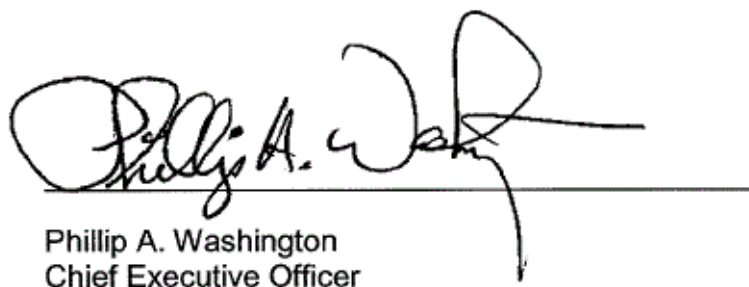
Attachment B - MTA Supporting Data August 2019

Attachment C - Key Performance Indicators August 2019

Attachment D - Transit Police Summary August 2019

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