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File #: 2020-0100, File Type: Oral Report / Presentation

Agenda Number: 38.

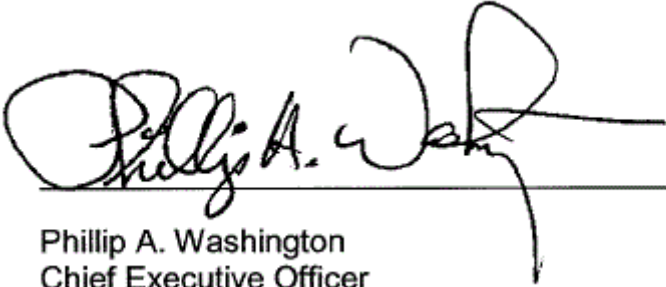
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**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE  
EXECUTIVE MANAGEMENT COMMITTEE  
APRIL 16, 2020**

**SUBJECT: ORAL REPORT ON COVID-19 SERVICE UPDATE**

**RECOMMENDATION**

RECEIVE oral report on COVID-19 Service Update.



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Phillip A. Washington  
Chief Executive Officer