



**Board Report**

**File #:** 2020-0313, **File Type:** Appointment

**Agenda Number:** 15.

**OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE  
MAY 21, 2020**

**SUBJECT: MEMBERSHIP ON METRO’S SAN FERNANDO VALLEY SERVICE COUNCIL**

**ACTION: APPROVE NOMINATION**

**RECOMMENDATION**

APPROVE Leslie Aguirre for membership on Metro’s San Fernando Valley Service Council.

**ISSUE**

A member of the San Fernando Valley Service Council submitted her resignation effective December 11, 2020. The terms of this now-vacant seat is July 1, 2018 - June 30, 2021.

**DISCUSSION**

Metro seeks to appoint Service Council members reflective of the demographics of each respective region. The 2016 American Community Survey demographics of the San Fernando Valley Service Council region where this appointment is to be made as compared to the demographics of the membership of the Council with this appointment is as follows:

<b>Race</b>	<b>Hispanic</b>	<b>White</b>	<b>Asian</b>	<b>Black</b>	<b>Other</b>
<b>Membership</b>	55.5%	44.4%	0%	0%	0%
<b>Region Actual</b>	41.7%	40.9%	11.0%	3.5%	3.0%

The following individual has been nominated to serve by the nominating authority of the vacant seat. If approved by the Board, this appointment will serve the remainder of the July 1, 2018 - June 30, 2021 term. A brief listing of the nominee’s qualifications and the nomination letter are provided.

**San Fernando Valley**

- A. Leslie Aguirre, San Fernando Valley Service Council, New Appointment  
Nominated by: Los Angeles Mayor Eric Garcetti  
Term Ending: June 30, 2021

The demographic makeup of the San Fernando Valley Service Council with the appointment of this nominee will consist of five (5) Hispanic members and four (4) White members as self-identified by

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the members in terms of racial/ethnic identity. The gender breakdown of the Council will be five (5) men and four (4) women.

### **DETERMINATION OF SAFETY IMPACT**

Maintaining the full complement of representatives on each Service Council to represent each service area is important. As each representative is to be a regular user of public transit, and each Council is composed of people from diverse areas and backgrounds, this enables each Council to better understand the needs of transit consumers including the need for safe operation of transit service and safe location of bus stops.

### **IMPLEMENTATION OF STRATEGIC PLAN GOALS**

Approval of this recommendation supports the following Metro Strategic Plan Goal: 30 Enhance communities and lives through mobility and access to opportunity.

### **NEXT STEPS**

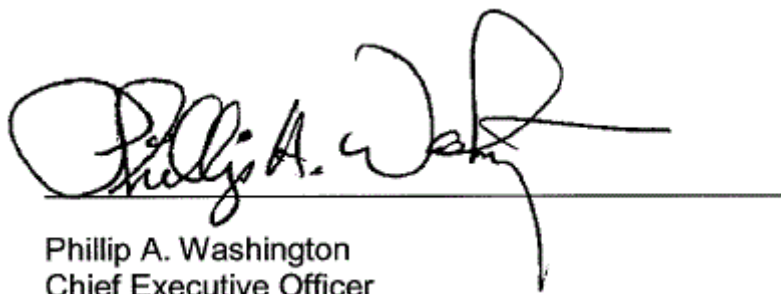
Staff will continue to monitor the major contributors to the quality of bus service from the customer's perspective, and share that information with the Service Councils for use in their work to plan and to implement and improve bus service in their areas and the customer experience using our bus service.

### **ATTACHMENTS**

Attachment A - Nominees Listing of Qualifications  
Attachment B - Nomination Letters

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