



**Board Report**

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**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE  
SEPTEMBER 15, 2022**

**SUBJECT: ORAL REPORT ON OPERATIONS AND SERVICE RESTORATION UPDATE**

**RECOMMENDATION**

RECEIVE oral report on Operations ridership, hiring, service restoration and Bienvenidos a Metro Program (Attachment A and B).

**Equity Platform**

Operations will collaborate with the Office of Equity and Race to identify and mitigate any concerns to ensure equitable outcomes relative to service.

**ATTACHMENTS**

Attachment A - Bienvenidos a Metro Program

Attachment B - Presentation

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Reviewed by: Conan Cheung, Chief Operations Officer  
(213) 418-3034

Stephanie N. Wiggins  
Chief Executive Officer

The signature is a stylized, cursive script in black ink, written over a horizontal line. Below the signature, the name 'Stephanie N. Wiggins' and title 'Chief Executive Officer' are printed in a black, sans-serif font.