



Board Report

File #: 2018-0675, File Type: Contract

Agenda Number: 6.

AD HOC CONGESTION, HIGHWAY AND ROADS COMMITTEE NOVEMBER 14, 2018

SUBJECT: METRO FREEWAY SERVICE PATROL CONTRACTS

ACTION: APPROVE CONTRACT MODIFICATION AUTHORITY

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to increase Contract Modification Authority (CMA) to 12 existing Freeway Service Patrol contracts as delineated below for a total amount of \$3,670,000 thereby increasing the CMA amount from \$2,113,534 to \$5,783,534 and extend the periods of performance as follows:

- Beat no.1: All City Tow contract no. FSP2828200FSP141, for \$265,000 for 6 months
- Beat no.2: Citywide Towing contract no. FSP2785600FSP142, for \$190,000 for 5 months
- Beat no.4: Frank Scotto Towing contract no. FSP2788200FSP144, for \$190,000 for 5 months
- Beat no.8: Citywide Towing contract no. FSP2825800FSP148, for \$195,000 for 5 months
- Beat no.10: Neighborhood Towing 4 U contract no. FSP3848100FSP1410, for \$245,000 for 7 months
- Beat no.13: Reliable Delivery Service contract no. FSP2831500FSP1413, for \$475,000 for 7 months
- Beat no.24: T.G. Towing, Inc. contract no. FSP2833200FSP1424, for \$330,000 for 8 months
- Beat no.33: Mid Valley Towing contract no. FSP2851900FSP1433, for \$380,000 for 10 months
- Beat no.34: South Coast Towing contract no. FSP2839600FSP1434, for \$315,000 for 8 months
- Beat no.36: Hadley Tow contract no. FSP2841400FSP1436, for \$350,000 for 8 months
- Beat no.41: T.G. Towing contract no. FSP2760200144, for \$440,000 for 11 months
- Beat no.42: Platinum Tow and Transport contract no. FSP2842100FSP1442, for \$295,000 for 8 months

ISSUE

Staff is requesting the Board to authorize contract modification authority (CMA) in the amount of \$3,670,000 to execute contract modifications to existing Metro Freeway Service Patrol (FSP) light

duty tow service contracts. Additional funds are needed to extend and replenish existing FSP contracts, in anticipation of the award of two multi-beat Regional contracts and 11 individual beat contracts in Q3 FY19 and Q1 FY2020, respectively. Extending the period of performance will ensure seamless and efficient operation of the FSP program during the initial contract mobilization phase of the new Regional contracts where contractors order trucks to be built to Metro FSP specifications, hire and train drivers and contract with various sub-contractors. Increased CMA will also replenish funding to contracts that provide support to Caltrans construction projects through a Cooperative Agreement. The FSP program currently expends up to \$75,000 each month to support Caltrans projects.

DISCUSSION

The FSP program is a congestion mitigation program managed in partnership with Metro, CHP and Caltrans serving motorists on all major freeways in Los Angeles County. The program utilizes a fleet of roving tow and service trucks designed to reduce traffic congestion by efficiently getting disabled vehicles operational or by quickly towing those vehicles off of the freeway to a designated safe location. Quickly removing motorists and their disabled vehicles from the freeway reduces the chances of further incidents caused by onlookers and impatient drivers. FSP helps save fuel and reduce air polluting emissions by reducing stop-and-go traffic. The service is absolutely free to motorists and operates seven day a week during peak commuting hours.

Metro contracts with independent tow service providers to provide light duty tow service on general purpose lanes on all major freeways in Los Angeles County, 2 light duty contracts on the ExpressLanes (I-110 & I-10), and 2 heavy duty (Big Rig) contracts (I-710 & SR-91). Each weekday 170 tow and service trucks are deployed during peak commuting hours.

Annual Benefit & Program Efficiency

- Annual Benefit to Cost Ratio of 10:1 - For every \$1 spent there is a \$10 benefit to motorists. The Los Angeles County FSP program has the highest benefit to cost ratio of all the statewide FSP programs.
- 300,000 Assists performed each year (average) and over 7,000,000 Assists since 1991
- 9,454,840 Hours motorists saved from sitting in traffic
- 16,253,000 Gallons of fuel savings
- 150,000 kg of emissions savings
- The average motorist wait time for FSP service is 7 minutes (The average wait time for AAA service is over 30 minutes)
- The Los Angeles County FSP program generates one-half of the cumulative benefits of the 14 FSP programs in the state.

DETERMINATION OF SAFETY IMPACT

The FSP program provides a vital service to assist motorists with disabled vehicles on Los Angeles County freeways. During FSP operating hours, drivers provide specific services to motorists to get them safely back on the road to tow them to a designated safe location off of the freeway. FSP

drivers patrolling their beats locate and assist motorists in freeway lanes or along the shoulder significantly faster than it would take to call a private tow service. The ability of FSP to quickly get motorists back on the road or tow them off of the freeway to a designated safe location off of the freeway reduces the motorists' exposure to the freeway environment, and the chance of secondary accidents.

FINANCIAL IMPACT

The amount of \$3,670,000 is included in the FY19 budget in cost center 3352, Metro Freeway Service Patrol, under project number 300070. The cost center manager and Executive Officer, Congestion Reduction will be accountable for managing these funds.

Impact to Budget

The FSP program is funded through a combination of State SB1 and other state funds, Proposition C 25% sales tax and SAFE funds. Metro is also reimbursed for the services provided to support Caltrans construction projects.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

The FSP Program aligns with Strategic **Goal 1: Provide high quality mobility options that enable people to spend less time traveling.** The program mitigates congestion on all major freeways in Los Angeles County.

ALTERNATIVES CONSIDERED

The Board may decide not to authorize the increase in contract modification authority. This alternative is not recommended as it will adversely impact the existing contracts and the FSP service provided in Los Angeles County.

NEXT STEPS

Upon Board approval, staff will increase contract modification authority.

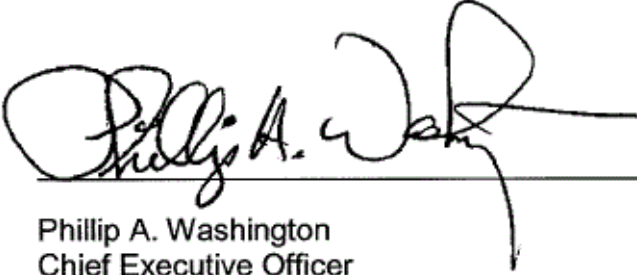
ATTACHMENTS

Attachment A - Procurement Summary
Attachment B - FSP Contract Modification Authority Summary
Attachment C - Contract Modification/Change Order Log
Attachment D - DEOD Summary
Attachment E - FSP Beat Map

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