



---

File #: 2021-0184, File Type: Oral Report / Presentation

Agenda Number: 24.

---

**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE  
SEPTEMBER 16, 2021**

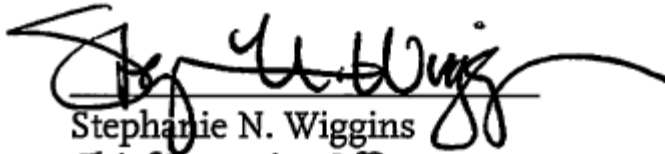
**SUBJECT: ORAL REPORT ON OPERATIONS RIDERSHIP, HIRING AND MICROTRANSIT**

**RECOMMENDATION**

RECEIVE oral report on Operations ridership, hiring and MicroTransit.

**Equity Platform**

Operations will collaborate with the Office of Equity and Race to identify and mitigate any concerns to ensure equitable outcomes relative to service ridership and the MicroTransit Pilot program.



Stephanie N. Wiggins  
Chief Executive Officer