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**AD HOC 2028 OLYMPIC & PARALYMPIC GAMES COMMITTEE  
SEPTEMBER 20, 2023**

**SUBJECT: SPECIAL EVENT SERVICE LESSONS LEARNED**

**ACTION: RECEIVE ORAL REPORT**

**RECOMMENDATION**

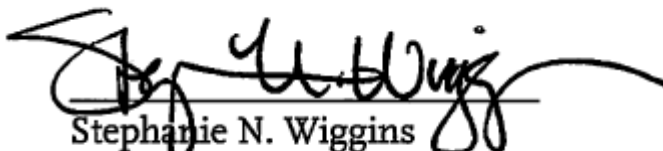
RECEIVE oral report on the special event service: Taylor Swift ERAS Tour 2023 that took place for six nights at SoFi Stadium, a designated venue for the 2028 Olympic Games.

**EQUITY PLATFORM**

Operations collaborates with the Office of Equity and Race and Customer Experience to identify and mitigate any concerns to ensure equitable outcomes relative to service.

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